

Iowa Insurance Division – Market Regulation Bureau

Opening: Insurance Complaint Analyst

This posting closes on 9/26/2018.

The Iowa Insurance Division is now recruiting for a highly motivated analyst for our Market Regulation Bureau interested in regulatory compliance with an understanding of property and casualty insurance and their markets.

Individuals who are interested in applying for this position are encouraged to review the information at the links below. Please look for the "Insurance Complaint Analyst" title on that site for the Department of Commerce, with job code 00454.

ADDITIONAL POSITION DETAILS:

An insurance complaint analyst within the Market Regulation Bureau reviews and investigates consumer complaints, analyzes insurance company and producer conduct and leads regulatory inquiries into violations of insurance laws, including the Insurance Trade Practices Act, Iowa Code Chapter 507B and the Insurance Producers Law, Iowa Code Chapter 522B.

Analysts in the Market Regulation Bureau investigate complaints to identify unfair, deceptive or unlawful conduct by insurance companies, agents, adjusters, or administrators, and may pursue market conduct examinations or make formal referrals for administrative enforcement or informal resolution with consumer restitution depending on the findings. This analyst will be called upon to handle cases involving various lines of insurance, but primarily homeowners, auto, workers' compensation insurance and other property and casualty insurance. This analyst will work on a team of investigators and analysts reviewing consumer complaints and devoting attention to investigation and enforcement of consumer protection statutes and regulations in the insurance markets.

In interested please visit the NEOGOV website:

<https://www.governmentjobs.com/careers/iowa>

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